

Appointment Deposit: When you schedule an appointment with our technician we require a deposit of \$45/\$65. We accept Visa, MasterCard, American Express or Discover. When a date has been reserved via email (upon reservation, your appointment will be held for 24 hours), you will receive a link direct from our Merchant services to pay the deposit online. Once we have received your appointment deposit, your service call is confirmed and you will receive a service order confirmation (*pdf attachment*) by email. The balance will be due and payable in full by credit card directly to the technician when the service is completed. You may pay with Visa, MasterCard, American Express or Discover or cash (sorry no personal checks). Deposit Refund: Your deposit will be fully refunded if you cancel your appointment with at least 24 hours notice. If you fail to give 24 hours notice, or are not home when the technician arrives, you will forfeit the deposit, even if you reschedule. Service order terms & conditions: Labor rates quoted are estimated only & may vary. Service call estimates do not include parts or additional service call(s) if needed. AFR does not guarantee that a repair can or will be completed (some machines will not be repairable and some repairs may require more than one service call). Assemblies: AFR does not move equipment or dispose of equipment packaging. Payment is due at time of service no matter the outcome of the service call. AFR does not guarantee part(s) availability - some parts may no longer be available for your machine. AFR does not warranty parts or equipment - see manufacturer for any applicable warranty. All parts sales are final - no returns, refunds or exchanges. All parts, shipping & tax to be paid in full before parts order can be placed. All parts ordered by customer independently of AFR are the sole responsibility of the customer. Customer supplied parts installed at customer expense & risk and carry no warranty or guarantee by AFR. AFR does not provide proprietary manufacturer item/part numbers. Missed service call appointments subject to missed appointment fee/charge. Any returned checks are subject to a \$35.00 returned check fee. AFR does not warranty parts or labor on customer self-installation(s). Customer agrees that performance and charges following service are satisfactory, agrees to all terms & conditions as stated here and acknowledges that equipment has been left in good condition (customer agrees that they have examined and approved all of the work done).